

BURGESS BEDS LIMITED

Burgess

PRODUCT CARE
BOOKLET



Manufacturing
Guild Mark

Awarded by The Worshipful Company of Furniture Makers
of the City of London www.furnituremakers.org.uk

NBF

NATIONAL BED FEDERATION
MEMBER

ESTABLISHED
•1927•

Caring For Your
Burgess Bed

CARING FOR YOUR BURGESS BED

Throughout Burgess's long history, an unparalleled knowledge has been built up regarding the most suitable materials and manufacturing techniques to employ in the production of its quality beds.

All materials used are of the highest quality and each product is individually and carefully hand crafted using the time honoured skills that British craftsmanship represents. It is based largely on the quality and benefits experienced by the end users of Burgess beds that a proud reputation has been earned.

We are delighted that you have decided to purchase a Burgess bed and hope that you enjoy the benefits of your new bed for years to come.

As an aid to you, we have published this Product Care Booklet which details the basic information that you will need. *Please read it carefully.*

Burgess

UPON DELIVERY

Please ensure that the protective polythene wrapping is thoughtfully disposed of, as this could seriously endanger young children. For your ease, divan castors are already fitted. However, customers who have ordered a base with legs should screw them in securely and tightly.

Please make sure hands are clean before opening the final layer of protective wrapping as not to soil the product.

CARING FOR YOUR MATTRESS

We at Burgess use several layers of top quality upholstery in our mattresses. These upholstery layers will settle in the first instance in the direct sleeping area. The settlement will, in time, encompass the whole sleeping area. There is no reason to become alarmed by this, as any top quality mattress will exhibit this characteristic and it will not affect the comfort of the bed.

You can help the settlement process by adhering to the following simple guidelines on the next page.

TURN MATTRESSES

PLEASE DO

- Turn the mattress regularly from side to side and top to bottom
- Brush the sleep surface of the mattress regularly
- Keep the mattress flat at all times
- Regularly air the mattress

NO NEED TO TURN MATTRESSES

This type of mattress does not need turning as regularly as a standard turn mattress. To help any early settlement that may occur they can be turned from side to side or top to bottom.

PLEASE DO

- Turn the mattress if needed
- Brush the sleep surface of the mattress regularly
- Keep the mattress flat at all times
- Regularly air the mattress

TURN MATTRESSES

This type of mattress does not need turning. If a slight settlement does occur then the mattress can be turned from top to bottom.

PLEASE DO

- Turn the mattress only if needed from top to bottom
- Brush the sleep surface of the mattress regularly
- Keep the mattress flat at all times
- Regularly air the mattress

ALL MATTRESSES

PLEASE DO NOT

- Fold or Bend or Drag the mattress
- Roll the mattress
- Sit regularly on the edge of the mattress
- Stand or Jump on the mattress
- Use the mattress in conjunction with anything but recognised good quality base
- Wet the mattress

CARING FOR YOUR DIVAN / BEDSTEAD

PLEASE DO

- Occasionally ensure that the castors or legs are securely in position
- Ensure that the floor is level as excessive strain can be placed on the frame - this is particularly important if you have chosen a drawer divan as distortion of the drawer aperture can be caused
- Where linking bars are fitted please ensure that they are occasionally checked and tightened

PLEASE DO NOT

- Stand directly or jump on the base / bedstead
- Overload the drawers (where applicable)
- Drag the base / bedstead

THE BURGESS BEDS GUARANTEE

Burgess Beds Ltd. is proud to state that all their products carry a ten year guarantee excluding the Ultimatt which carries a five year guarantee. If a problem arises within this period then, in the first instance, the end user should contact the retailer where the purchase was made. Burgess Beds will repair, or replace, free of charge, any part of the product which becomes defective within ten years from the date of purchase due to either faulty materials or poor workmanship. However, please note that Burgess Beds reserve the right to refuse service if the bed is found to be in an unhygienic or unsanitary condition. Burgess Beds will not accept responsibility if the basic instructions, defined in the "Caring for you bed" care leaflet attached to every product are not observed. Please keep your proof of purchase to uphold this guarantee.